

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 27th day of January' 2025
C.G.No.42/2024-25/Tirupati Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. Y. Satish, Mangalampadu,
Uchhuru, Sullurpet, Tirupati District.

Complainant

AND

1. Superintending Engineer/O/Tirupati
2. Dy. Executive Engineer/O/Sullurpet
3. Executive Engineer/O/Naidupeta

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

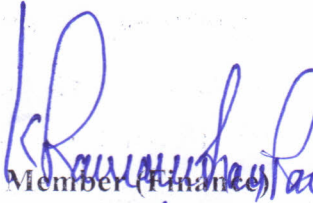
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 21.06.2024 at Sullurpet stating that he applied for agricultural service connection about seven months back but till this date it is not released.



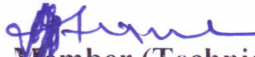
- 02.** The said complaint was registered as C.G.No.42/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that to release the service connection though the material is ready, they are unable to execute the work in view of standing paddy crop in the fields of the complainant and the complainant requested to execute the work after cutting of the crop and hence they will execute the work and release the service connection after cutting of the crop.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they are ready to release the service connection but for erection of DTR and to lay the electric line, the complainant requested them to wait till cutting of the standing paddy crop and hence they will erect the DTR, lay the electric line and release the service connection soon after removal of standing paddy crop. The complainant when we contacted him through phone, admitted that in view of standing paddy crop in his fields, he requested the respondents to execute the work after removal of the crop and there are no latches on the part of the respondents. Considering the circumstances, this complaint is closed directing the respondents to release the service connection as and when the complainant reported them about removal of the standing paddy crop. There is no order as to costs.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road,

Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble
APERC within 30 days from the date of receipt of this order and the
prescribed format is available inthe website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 27th day of January'2025.


Member (Finance)
23/01/2025


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, SriramachandraNagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.